

WOODLANDS HEALTH CENTRE
Allington Road Paddock Wood Kent TN12 6AX
Tel 01892 833331 Fax 01892 838269

Dr David Whillier Dr Vanessa Whillier Dr Ben van Wyk Dr Stef Turner
Dr Claire Lamb Dr Natasha Gilani

Our Partners

Dr David Whillier
Dr Vanessa Whillier
Dr Ben van Wyk
Dr Stef Turner
Dr Natasha Gilani

Our Nursing Team

Lorraine staplely
Kim Bartlett
Julia Speight
Alison Hasemore-Brown
Bev Holden
Jo Tucker
Rebecca Arden

Woodlands Health Centre is a contractor of NHS England West Kent and Weald CCG Wharf House Medway Wharf Road Tonbridge Kent TN9 1RE.

Our opening times are 08:00-18:30

We provide General Medical Services for the geographical area of Paddock Wood and some surrounding villages. The area that we cover can be seen on the map in the practice waiting room.

If you wish to register with us you will need to complete an application form and provide identification. You will be added to the list of one of our GPs. We believe in family medicine and personal doctors and we encourage families to see the same doctor.

Practice Nurses work alongside our doctors. They are available by appointment. They are responsible for general nursing, immunisations, cervical smears, family planning, travel clinics and special clinics for the management of long term conditions such as asthma and diabetes. Our Health Care Assistants amongst other things are trained in wound care and phlebotomy.

We are a training practice and we believe in supporting the doctors of tomorrow. You may be offered an appointment to see a GP registrar, a fully qualified doctor who is receiving special training to become a General Practitioner.

www.woodlandshealthcentre.org.uk

We offer an Improved Access service which incorporates appointments after 6:30pm. Please speak to reception for full details.

Home Visits are for the terminally ill or housebound. If you think you need a home visit please ring before 10:00am.

Please see our Privacy Notice to see how we protect your personal data.

Patients have the right to be treated with courtesy and respect. Patients have the right to confidentiality. Patients have the responsibility to inform the practice of any changes on contact details and to cancel any appointment they are unable to keep. Patients are required to treat all health centre staff with courtesy and respect. We have a zero tolerance policy will not tolerate any form of abusive behaviour towards staff. Any abuse whether verbal or physical may result in the removal of the patient from our list.

Patients sometimes require services that are not covered under the NHS. Examples are, insurance reports, driving medicals, and certain letters. Charges are made for this non NHS work. A price list is displayed in the waiting area.

Please allow three working days for us to process your repeat prescription requests. Please note we do not accept prescription requests over the phone.

You are able to book and cancel appointments, order repeat prescriptions and view your medical records online. Please ask the reception for full details. If you prefer not to use our online service please ring for results between 12 and 3. For referral queries please ring between 10 and 11 and 2 and 3. If you have a prescription query (remember you cannot order your repeat prescriptions over the phone) please ring between 11 and 12 and 3 and 4.

We aim to run a smooth and effective service. If you have any suggestions on how to improve our service please speak to the practice manager.